

#### Jan Cees Boogaard Teamleader Technical Support November 2014



### Uniface.info



#### This is now the Uniface support site

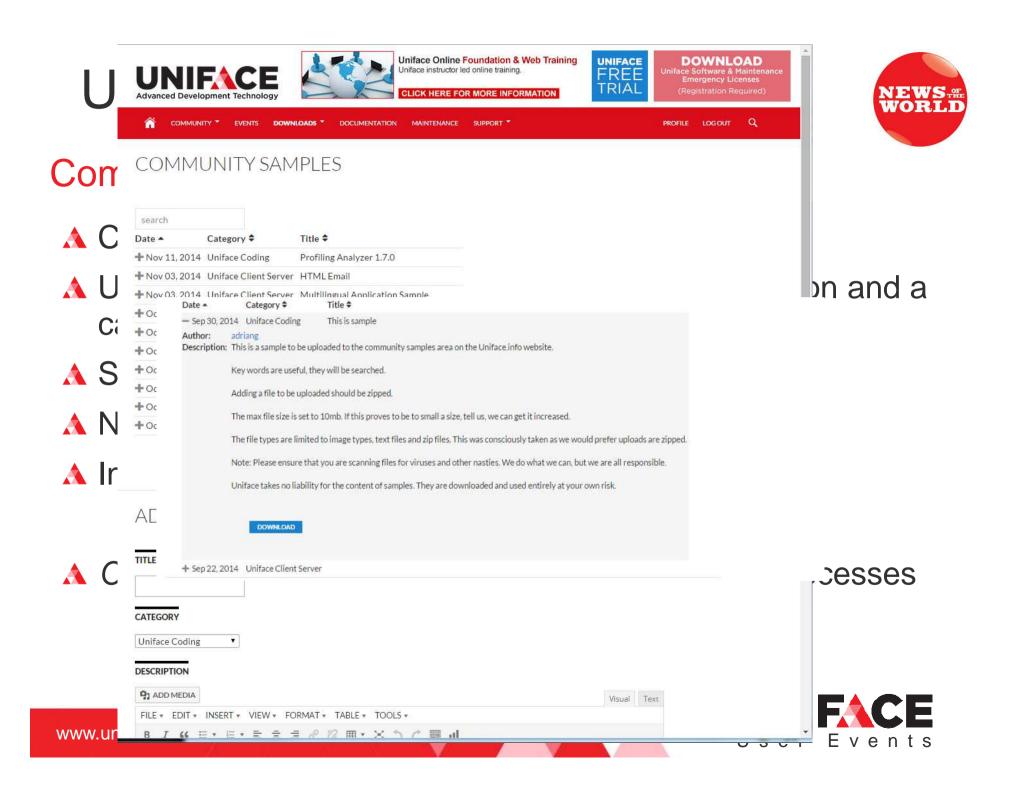
- A New hosting provider 🎸
- ▲ Frontline content transferred <
- A New branding and navigation
- ▲ CASE360 call tracking and logging
- ▲ Documentation <
  - ▲ Online (with a decent search!)
  - ▲ Download CHM file to use locally
  - ▲ PDF files
- \Lambda Known bug list 🗸

▲ Patch release information

	August to December 20	FO & TO REGISTER	
COMMUNITY * EVENTS * DOWNLON	S * SUPPORT *		PROFILE LOGOUT Q
UNIFACE GLOBAL NE		NITY	
RECENT BLOG POSTS	REC CONTACTSUPPORTANDICALL	SURVEY	-
Random Number Centerator in Uniface 0. Aur 11, 2014 4. Actine Costell Uniform Costell Uniform Control International Control International Control International Number Control Inter	COLUMENTS AN OSSUE UNI UNI SUPPORT SURVEY UNITACE 9.6.05 Patch X501A available UNITACE Flow - end of support annou	Jul 16 For technical support questions, what has you preference? Jul 11 Imail Joon, a vered Forum: (20), 3 Vetes)	r 
find out if this is something that we should put in The threat of the Start-up and how tr Jun 23		Jul 11 Phone (10%, 1 Votes)	
Uniface web workshops, closing the May 22	Traversing Uniface component at run	Jul 10 Total Voters: 10	
A toolbox in Uniface 10, anyone? May 06	fill ocx container by pdf source	Jul 09	
Modelling: Essential Not Optional (P Apr 22	The Uniface 10 IDE - Under the bood	UPCOMING EVENTS	-

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#### Download site



Software and temporary license distribution

- ▲ Uniface is now a Dutch company
- ▲ Owned by a US company





# downloads.uniface.com

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Register Forgot my password Privacy policy

## Call Tracking

#### Accessed from Uniface.info



- ▲ We will continue to use the CASE360/SFDC combo
- ▲ We have implemented our own SFDC instance
- ▲ Customer data was moved into the new instance
- Call logging and tracking functionality is being discontinued
   Calls can only be logged by email (uniface.support@uniface.com)
   We are looking into options for alternatives
   We will not have something in place in 2014



#### **Uniface Share**



# Uniface and License Management

- Uniface has a source license for DLM
- Uniface' s DLM
- Integrated into our processes 📢
- Automated Build 🗸
- Released / Tested
- CLTD App (issuing/managing licenses)
  - Migrated
- Uncoupled from Oracle Financials/dbms

www.uniface.com

- source control





## LM – what's it going to look like?

- Version number 9.0
- Enable version number check on client
   Using DLM 9 is not mandatory
- Only use if you need to use it!
- Fresh installation
  Under guidance from Uniface
- Directory structure (still Compuware)

# License Management (Future thinking)

different version number than 9.0

New licenses required

Expect with Uniface 9.7

Not started investigating new functionality

- Radar items
  - CPU core check license compliancy
  - Network chattiness (?)

## Thank You! Q&A

#### UNFECE User Events